



सत्यमेव जयते

# Investor Education and Protection Fund Authority

## Ministry of Corporate Affairs

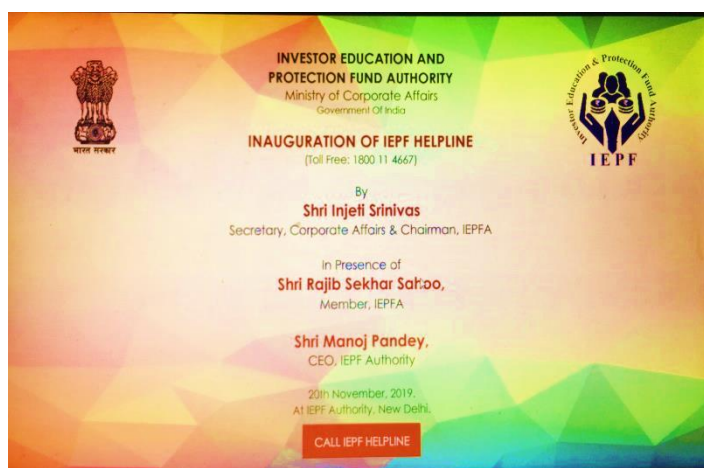
### Government of India



## Inauguration of IEPF Authority Helpline **1800-114-667**

**S**ecretary Ministry of Corporate Affairs Sh. Injeti Srinivas, inaugurated the IEPFA Help Line and call centre **1800-114-667** on 20<sup>th</sup> November 2019.

While appreciating the efforts, Secretary Corporate Affairs said that in order to facilitate the investors with smooth information flow, the step taken by IEPFA to develop a Help Line (**Call Centre Solution**) with the help of CSC eGov SPV (Meity) will come a long way in speeding the process in addressing the queries of claimants. This is one major step taken by the government to address the concerns of various claimants.



CEO CSC eGov Sh Dinesh Kumar Tyagi informed that CSC SPV will provide hosting and support/maintenance/training support for the application.

It may be mentioned the Government of India has established the Investor Education and Protection Fund Authority (IEPF Authority) under the provisions of Companies Act, 2013 to inter-alia promote investors' education, awareness and protection apart from making refunds of shares, unclaimed dividends, matured deposits / debentures to the investors. IEPFA also strives hard in providing the investors with the requisite knowledge and skills pertaining Investor Education and Protection.



The HelpLine will facilitate callers in tracking the status of their claims' refund. Citizens can also report a suspicious claim on Helpline as also the newly revamped IEPF portal at [www.iepfportal.in](http://www.iepfportal.in), which is user-friendly interface for various stakeholder for gaining information

about the initiatives taken by the Government in addressing the investor protection related issues. The application developed by CSC will also record and maintain calls received on various forms i.e. from Company and claimants.

The HelpLine launch event was attended by member IEPF Authority Shri Rajib Sekhar Sahoo, Senior officials of IEPF Authority and CSC e Governance.